www.philips.com/welcome

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<th>Section</th>
<th>Page</th>
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<tr>
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<td>User manual</td>
<td>1</td>
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**PHILIPS**
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1. Important

This electronic user’s guide is intended for anyone who uses the Philips monitor. Take time to read this user's manual before you use your monitor. It contains important information and notes regarding the operation of your monitor.

The Philips guarantee applies provided the product is handled properly for its intended use, in accordance with its operating instructions and upon presentation of the original invoice or cash receipt, indicating the date of purchase, dealer's name and model and production number of the product.

1.1 Safety precautions and maintenance

**Warnings**

Use of controls, adjustments or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards and/or mechanical hazards.

Read and follow these instructions when connecting and using your computer monitor.

**Operation**

- Please Keep the monitor out of direct sunlight, very strong bright lights and away from any other heat source. Lengthy exposure to this type of environment may result in discoloration and damage to the monitor.
- Remove any object that could fall into ventilation holes or prevent proper cooling of the monitor’s electronics.
- Do not block the ventilation holes on the cabinet.
- When positioning the monitor, make sure the power plug and outlet are easily accessible.
- If turning off the monitor by detaching the power cable or DC power cord, wait for 6 seconds before attaching the power cable or DC power cord for normal operation.
- Please use approved power cord provided by Philips at all times. If your power cord is missing, please contact your local service center. (Please refer to Customer Care Consumer Information Center)
- Do not subject the monitor to severe vibration or high impact conditions during operation.
- Do not knock or drop the monitor during operation or transportation.

**Maintenance**

- To protect your monitor from possible damage, do not put excessive pressure on the LCD panel. When moving your monitor, grasp the frame to lift; do not lift the monitor by placing your hand or fingers on the LCD panel.
- Unplug the monitor if you are not going to use it for an extensive period of time.
- Unplug the monitor if you need to clean it with a slightly damp cloth. The screen may be wiped with a dry cloth when the power is off. However, never use organic solvent, such as, alcohol, or ammonia-based liquids to clean your monitor.
- To avoid the risk of shock or permanent damage to the set, do not expose the monitor to dust, rain, water, or excessive moisture environment.
- If your monitor gets wet, wipe it with dry cloth as soon as possible.
- If foreign substance or water gets in your monitor, please turn the power off immediately and disconnect the power cord. Then, remove the foreign substance or water, and send it to the maintenance center.
- Do not store or use the monitor in locations exposed to heat, direct sunlight or extreme cold.
- In order to maintain the best performance of your monitor and use it for a longer lifetime, please use the monitor in a location that falls within the following temperature and humidity ranges.
1. Important

- Temperature: 0-40°C 32-104°F
- Humidity: 20-80% RH

Important information for Burn-in/Ghost image.

- Always activate a moving screen saver program when you leave your monitor unattended. Always activate a periodic screen refresh application if your monitor will display unchanging static content. Uninterrupted display of still or static images over an extended period may cause “burn in”, also known as “after-imaging” or “ghost imaging”, on your screen. “Burn-in”, “after-imaging”, or “ghost imaging” is a well-known phenomenon in LCD panel technology. In most cases, the “burned in” or “after-imaging” or “ghost imaging” will disappear gradually over a period of time after the power has been switched off.

⚠️ Warning
Failure to activate a screen saver, or a periodic screen refresh application may result in severe “burn-in” or “after-image” or “ghost image” symptoms will not disappear and cannot be repaired. The damage mentioned above is not covered under your warranty.

Service

- The casing cover should be opened only by qualified service personnel.
- If there is any need for any document for repair or integration, please contact with your local service center. (please refer to the chapter of "Consumer Information Center")
- For transportation information, please refer to "Technical Specifications".
- Do not leave your monitor in a car/trunk under direct sun light.

💡 Note
Consult a service technician if the monitor does not operate normally, or you are not sure what procedure to take when the operating instructions given in this manual have been followed.

1.2 Notational Descriptions

The following subsections describe notational conventions used in this document.

Notes, Cautions and Warnings

Throughout this guide, blocks of text may be accompanied by an icon and printed in bold or italic type. These blocks contain notes, cautions or warnings. They are used as follows:

💡 Note
This icon indicates important information and tips that help you make better use of your computer system.

⚠️ Caution
This icon indicates information that tells you how to avoid either potential damage to hardware or loss of data.

⚠️ Warning
This icon indicates the potential for bodily harm and tells you how to avoid the problem. Some warnings may appear in alternate formats and may not be accompanied by an icon. In such cases, the specific presentation of the warning is mandated by the relevant regulatory authority.
1. Important

1.3 Disposal of product and packing material

Waste Electrical and Electronic Equipment-WEEE

This marking on the product or on its packaging illustrates that, under European Directive 2012/19/EU governing used electrical and electronic appliances, this product may not be disposed of with normal household waste. You are responsible for disposal of this equipment through a designated waste electrical and electronic equipment collection. To determine the locations for dropping off such waste electrical and electronic, contact your local government office, the waste disposal organization that serves your household or the store at which you purchased the product.

Your new monitor contains materials that can be recycled and reused. Specialized companies can recycle your product to increase the amount of reusable materials and to minimize the amount to be disposed of.

All redundant packing material has been omitted. We have done our utmost to make the packaging easily separable into mono materials.

Please find out about the local regulations on how to dispose of your old monitor and packing from your sales representative.

Taking back/Recycling Information for Customers

Philips establishes technically and economically viable objectives to optimize the environmental performance of the organization's product, service and activities.

From the planning, design and production stages, Philips emphasizes the important of making products that can easily be recycled. At Philips, end-of-life management primarily entails participation in national take-back initiatives and recycling programs whenever possible, preferably in cooperation with competitors, which recycle all materials (products and related packaging material) in accordance with all Environmental Laws and taking back program with the contractor company.

Your display is manufactured with high quality materials and components which can be recycled and reused.

To learn more about our recycling program please visit http://www.philips.com/about/sustainability/ourenvironmentalapproach/productrecyclingservices/index.page
2. Setting up the monitor

2.1 Installation

1. Package contents

- Monitor
- Quick Start Guide
- Audio cable (optional)
- VGA (optional)
- DVI (optional)

2. Install base stand

1. Place the monitor face down on soft and smooth surface taking care to avoid scratching or damaging the screen.
2. Attach the base column with the monitor until it clicks into position.
3. Hold the monitor base stand with both hands and firmly insert the base stand into the base column.
2. Setting up the monitor

3 Connecting to your PC

1. Connect the power cord to the back of the monitor firmly.
2. Turn off your computer and unplug its power cable.
3. Connect the monitor signal cable to the video connector on the back of your computer.
4. Plug the power cord of your computer and your monitor into a nearby outlet.
5. Turn on your computer and monitor. If the monitor displays an image, installation is complete.

2.2 Operating the monitor

1 Front view product description

Model 200V4LAB/200V4LAB2:

1. Switch monitor's power ON and OFF.
2. Access the OSD menu. Confirm the OSD adjustment.
3. Return to previous OSD level.
4. Adjust the brightness level.
5. Adjust the OSD menu.
6. Adjust the speaker volume.
7. Change display format.
8. Automatically adjust the monitor.
2. Setting up the monitor

2. Description of the On Screen Display

What is On-Screen Display (OSD)?

On-Screen Display (OSD) is a feature in all Philips LCD monitors. It allows an end user to adjust screen performance or select functions of the monitors directly through an on-screen instruction window. A user friendly on screen display interface is shown as below:

Model 200V4LAB/200V4LAB2:

Model 200V4LSB:

Model 200V4LSB (for Analog model):

Basic and simple instruction on the control keys

In the OSD shown above, you can press ▼ or ▲ buttons at the front bezel of the monitor to move the cursor, and press OK button to confirm the choice or change.

The OSD Menu

Below is an overall view of the structure of the On-Screen Display. You can use this as a reference when you want to work your way around the different adjustments later on.

Main menu Sub menu

Input
    VGA
    DVI
    (available for selective models)

Picture
    Picture Format — Wide Screen, 4:3
    Brightness — 0~100
    Contrast — 0~100
    SmartContrast — On, Off

Audio
    Stand-Alone — On, Off
    Mute — On, Off
    (available for selective models)

Color
    Color Temperature — 6500K, 9300K
    sRGB
    User Define
    Red: 0~100
    Green: 0~100
    Blue: 0~100

Language
    English, Español, Ελληνική, Français, Deutsch, Italiano, Марьяр, Português, Nederlands, Polski, Русский, 简体中文, 繁體中文, Türkçe, Português do Brasil, Svenska, Suomi, Čeština, Українська, 日本語, 한국어

OSD Settings
    Horizontal — 0~100
    Vertical — 0~100
    Transparency — Off, 1, 2, 3, 4
    OSD Time Out — 5s, 10s, 20s, 30s, 60s

Setup
    Auto
    H. Position — 0~100
    V. Position — 0~100
    Phase — 0~100
    Clock — 0~100
    Resolution Notification — On, Off
    Reset — Yes, No
    Information
2. Setting up the monitor

3. Resolution notification

This monitor is designed for optimal performance at its native resolution, 1600 × 900 @ 60 Hz or 1366 × 768 @ 60 Hz. When the monitor is powered on at a different resolution, an alert is displayed on screen: Use 1600 × 900 @ 60 Hz or 1366 × 768 @ 60 Hz for best results.

Display of the native resolution alert can be switched off from Setup in the OSD (On Screen Display) menu.

4. Physical Function

Tilt

20°

2.3 Remove Base Stand

1. Remove the Base Stand

Before you start disassembling the monitor base, please follow the instructions below to avoid any possible damage or injury.

1. Place the monitor face down on a smooth surface, taking care to avoid scratching or damaging the screen.

2. Press the locking clips to detach the base stand away from the base column.

3. Detach the base column.
2. Setting up the monitor

Note
This monitor accepts a 100mm x 100mm VESA-Compliant mounting interface.

Caution
For use only with UL Listed Wall Mount Bracket with minimum weight/load 3.5Kg
3. Image Optimization

3.1 SmartContrast

1. **What is it?**
   A unique technology that dynamically analyzes displayed content and automatically optimizes an LCD monitor’s contrast ratio for maximum visual clarity and viewing enjoyment, stepping up backlighting for clearer, crisper and brighter images or dimming backlighting for clear display of images on dark backgrounds.

2. **Why do I need it?**
   You want the very best visual clarity and viewing comfort for every type of content. SmartContrast dynamically controls contrast and adjusts backlighting for clear, crisp, bright gaming and video images or displays clear, readable text for office work. By reducing your monitor’s power consumption, you save on energy costs and extend the lifetime of your monitor.

3. **How does it work?**
   When you activate SmartContrast, it will analyse the content you are displaying in real time to adjust colors and control backlight intensity. This function will dynamically enhance contrast for a great entertainment experience when viewing videos or playing games.
## 4. Technical Specifications

### Picture/Display

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monitor Panel Type</td>
<td>TFT-LCD</td>
</tr>
<tr>
<td>Backlight</td>
<td>W-LED system</td>
</tr>
<tr>
<td>Panel Size</td>
<td>19.5&quot; W (49.5cm)</td>
</tr>
<tr>
<td>Aspect Ratio</td>
<td>16:9</td>
</tr>
<tr>
<td>Pixel Pitch</td>
<td>0.27 x 0.27 mm or 0.32 x 0.31 mm</td>
</tr>
<tr>
<td>SmartContrast</td>
<td>10,000,000:1</td>
</tr>
<tr>
<td>Response Time (typ.)</td>
<td>5ms</td>
</tr>
<tr>
<td>Optimum Resolution</td>
<td>1600 x 900 @ 60 Hz or 1366 x 768 @ 60 Hz for 200V4LSB21</td>
</tr>
<tr>
<td>Viewing Angle</td>
<td>170° (H) / 160° (V) @ C/R &gt; 10 or 90° (H) / 65° (V) @ C/R &gt; 10 for 200nits</td>
</tr>
<tr>
<td>Display Colors</td>
<td>16.7M</td>
</tr>
<tr>
<td>Vertical Refresh Rate</td>
<td>56Hz - 76Hz</td>
</tr>
<tr>
<td>Horizontal Frequency</td>
<td>30kHz - 83kHz</td>
</tr>
<tr>
<td>sRGB</td>
<td>YES</td>
</tr>
</tbody>
</table>

### Connectivity

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Signal Input</td>
<td>DVI (digital) (optional), VGA (Analog)</td>
</tr>
<tr>
<td>Input Signal</td>
<td>Separate Sync, Sync on Green</td>
</tr>
</tbody>
</table>

### Convenience

#### User Convenience

200V4LAB/200V4LAB2:
- AUTO/▼  R / ▲ ө / ▼  мен / OK  ●

200V4LSB:
- AUTO/▼  R / ▲ ө / ▼  мен / OK  ●

#### OSD Languages

- English, Español, Ελληνικά, Français, Deutsch, Italiano, Maryar, Português, Nederlands, Polski, Русский, 简体中文, 繁體中文, Türkçe, Português do Brazil, Svenska, Suomi, Čeština, Українська, 日本語, 한국어

#### Other Convenience

- Kensington Lock

#### Plug & Play Compatibility

- DDC/CI, sRGB, Windows 7/ Windows 8, Mac OSX

### Stand

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tilt</td>
<td>-5 / +20</td>
</tr>
</tbody>
</table>

### Power

#### 200V4LAB/200V4LAB2:

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>On Mode</td>
<td>200V4LAB: 17.34 W (typ.), 20.43 W (max.)</td>
</tr>
<tr>
<td></td>
<td>200V4LAB2: 16 W (typ.), 19 W (max.)</td>
</tr>
<tr>
<td>Sleep (Standby)</td>
<td>0.5W</td>
</tr>
<tr>
<td>Off</td>
<td>0.5W</td>
</tr>
<tr>
<td>Power LED indicator</td>
<td>On mode: White, Standby/Sleep mode: White (blinking)</td>
</tr>
<tr>
<td>Power Supply</td>
<td>Built-in, 100-240VAC, 50-60Hz</td>
</tr>
</tbody>
</table>
4. Technical Specifications

### 200V4LSB:

<table>
<thead>
<tr>
<th>Power</th>
<th>17.1 W (typ.), 18.28 W (max.) or 18.2W (typ.), 18.8W (max.) for 200nits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sleep (Standby)</td>
<td>0.5W</td>
</tr>
<tr>
<td>Off</td>
<td>0.5W</td>
</tr>
<tr>
<td>Power LED indicator</td>
<td>On mode: White, Standby/Sleep mode: White (blinking)</td>
</tr>
<tr>
<td>Power Supply</td>
<td>Built-in, 100-240VAC, 50-60Hz</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Dimension</th>
<th>479 x 369 x 201 mm</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weight</td>
<td>2.72 kg</td>
</tr>
<tr>
<td>Operating Condition</td>
<td>0°C to 40 °C</td>
</tr>
<tr>
<td>Temperature range (Non-operation)</td>
<td>-20°C to 60°C</td>
</tr>
<tr>
<td>Relative humidity</td>
<td>20% to 80%</td>
</tr>
<tr>
<td>MTBF</td>
<td>30,000hrs</td>
</tr>
</tbody>
</table>

| Environmental                 | YES                                                                       |
|-------------------------------|                                                                           |
| ROHS                          |                                                                           |
| EPEAT (The regulations may differ depending on your country) | Silver (www.epeat.net)                                                   |
| Packaging                     | 100% recyclable                                                           |
| Specific Substances           | 100% PVC BFR free housing                                                |
| Energy Star (The regulations may differ depending on your country) | YES                                                                       |

<table>
<thead>
<tr>
<th>Compliance and standards</th>
<th>CE Mark, FCC Class B, EAC, SEMKO, TCO Certified (Only for selective models), UL/cUL, ISO9241-307, BSMI</th>
</tr>
</thead>
</table>
4. Technical Specifications

<table>
<thead>
<tr>
<th>Cabinet</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Color</td>
<td>Black</td>
</tr>
<tr>
<td>Finish</td>
<td>Glossy/Texture</td>
</tr>
</tbody>
</table>

.toggle

1. EPEAT Gold or Silver is valid only where Philips registers the product. Please visit www.epeat.net for registration status in your country.

2. This data is subject to change without notice. Go to www.philips.com/support to download the latest version of leaflet.
4. Technical Specifications

4.1 Resolution & Preset Modes

1. Maximum Resolution
   - 1600 × 900 @ 60 Hz or 1366 × 768 @ 60 Hz for 200V4LSB21 (analog input)
   - 1600 × 900 @ 60 Hz or 1366 × 768 @ 60 Hz for 200V4LSB21 (digital input)

2. Recommended Resolution
   - 1600 × 900 @ 60 Hz (digital input)

<table>
<thead>
<tr>
<th>H. freq (kHz)</th>
<th>Resolution</th>
<th>V. freq (Hz)</th>
</tr>
</thead>
<tbody>
<tr>
<td>31.47</td>
<td>720 × 400</td>
<td>70.09</td>
</tr>
<tr>
<td>31.47</td>
<td>640 × 480</td>
<td>59.94</td>
</tr>
<tr>
<td>35.00</td>
<td>640 × 480</td>
<td>66.67</td>
</tr>
<tr>
<td>37.86</td>
<td>640 × 480</td>
<td>72.81</td>
</tr>
<tr>
<td>37.50</td>
<td>640 × 480</td>
<td>75.00</td>
</tr>
<tr>
<td>37.88</td>
<td>800 × 600</td>
<td>60.32</td>
</tr>
<tr>
<td>46.88</td>
<td>800 × 600</td>
<td>75.00</td>
</tr>
<tr>
<td>48.36</td>
<td>1024 × 768</td>
<td>60.00</td>
</tr>
<tr>
<td>60.02</td>
<td>1024 × 768</td>
<td>75.03</td>
</tr>
<tr>
<td>44.77</td>
<td>1280 × 720</td>
<td>59.86</td>
</tr>
<tr>
<td>63.89</td>
<td>1280 × 1024</td>
<td>60.02</td>
</tr>
<tr>
<td>79.98</td>
<td>1280 × 1024</td>
<td>75.03</td>
</tr>
<tr>
<td>60.00</td>
<td>1600 × 900</td>
<td>60.00</td>
</tr>
</tbody>
</table>

1366 × 768 @ 60 Hz for 200V4LSB21 (digital input)

<table>
<thead>
<tr>
<th>H. freq (kHz)</th>
<th>Resolution</th>
<th>V. freq (Hz)</th>
</tr>
</thead>
<tbody>
<tr>
<td>31.47</td>
<td>720 × 400</td>
<td>70.09</td>
</tr>
<tr>
<td>31.47</td>
<td>640 × 480</td>
<td>59.94</td>
</tr>
<tr>
<td>35</td>
<td>640 × 480</td>
<td>66.67</td>
</tr>
<tr>
<td>37.86</td>
<td>640 × 480</td>
<td>72.81</td>
</tr>
<tr>
<td>37.5</td>
<td>640 × 480</td>
<td>75.00</td>
</tr>
<tr>
<td>37.88</td>
<td>800 × 600</td>
<td>60.32</td>
</tr>
<tr>
<td>46.88</td>
<td>800 × 600</td>
<td>75.00</td>
</tr>
<tr>
<td>48.36</td>
<td>1024 × 768</td>
<td>60.00</td>
</tr>
<tr>
<td>60.02</td>
<td>1024 × 768</td>
<td>75.03</td>
</tr>
<tr>
<td>44.77</td>
<td>1280 × 720</td>
<td>59.86</td>
</tr>
<tr>
<td>63.89</td>
<td>1280 × 1024</td>
<td>60.02</td>
</tr>
<tr>
<td>79.98</td>
<td>1280 × 1024</td>
<td>75.03</td>
</tr>
<tr>
<td>47.71</td>
<td>1366 × 768</td>
<td>59.79</td>
</tr>
</tbody>
</table>

Note
Please notice that your display works best at native resolution of 1600 × 900 @ 60Hz or 1366 × 768 @ 60 Hz. For best display quality, please follow this resolution recommendation.
5. **Power Management**

If you have VESA DPM compliance display card or software installed in your PC, the monitor can automatically reduce its power consumption when not in use. If an input from a keyboard, mouse or other input device is detected, the monitor will ‘wake up’ automatically. The following table shows the power consumption and signaling of this automatic power saving feature:

### 200V4LAB:

<table>
<thead>
<tr>
<th>VESA Mode</th>
<th>Video</th>
<th>H-sync</th>
<th>V-sync</th>
<th>Power Used</th>
<th>LED Color</th>
</tr>
</thead>
<tbody>
<tr>
<td>Active</td>
<td>ON</td>
<td>Yes</td>
<td>Yes</td>
<td>17.34 W (typ.)</td>
<td>White</td>
</tr>
<tr>
<td>Sleep (Standby)</td>
<td>OFF</td>
<td>No</td>
<td>No</td>
<td>0.5W (typ.)</td>
<td>White (blink)</td>
</tr>
<tr>
<td>Switch Off</td>
<td>OFF</td>
<td>-</td>
<td>-</td>
<td>0.5W (typ.)</td>
<td>OFF</td>
</tr>
</tbody>
</table>

### 200V4LAB2:

<table>
<thead>
<tr>
<th>VESA Mode</th>
<th>Video</th>
<th>H-sync</th>
<th>V-sync</th>
<th>Power Used</th>
<th>LED Color</th>
</tr>
</thead>
<tbody>
<tr>
<td>Active</td>
<td>ON</td>
<td>Yes</td>
<td>Yes</td>
<td>16 W (typ.)</td>
<td>White</td>
</tr>
<tr>
<td>Sleep (Standby)</td>
<td>OFF</td>
<td>No</td>
<td>No</td>
<td>0.5W (typ.)</td>
<td>White (blink)</td>
</tr>
<tr>
<td>Switch Off</td>
<td>OFF</td>
<td>-</td>
<td>-</td>
<td>0.5W (typ.)</td>
<td>OFF</td>
</tr>
</tbody>
</table>

### 200V4LSB:

<table>
<thead>
<tr>
<th>VESA Mode</th>
<th>Video</th>
<th>H-sync</th>
<th>V-sync</th>
<th>Power Used</th>
<th>LED Color</th>
</tr>
</thead>
<tbody>
<tr>
<td>Active</td>
<td>ON</td>
<td>Yes</td>
<td>Yes</td>
<td>17.1 W (typ.) or 18.2 W (typ.) for 200nits</td>
<td>White</td>
</tr>
<tr>
<td>Sleep (Standby)</td>
<td>OFF</td>
<td>No</td>
<td>No</td>
<td>0.5W (typ.)</td>
<td>White (blink)</td>
</tr>
<tr>
<td>Switch Off</td>
<td>OFF</td>
<td>-</td>
<td>-</td>
<td>0.5W (typ.)</td>
<td>OFF</td>
</tr>
</tbody>
</table>

### 200V4LSB21:

<table>
<thead>
<tr>
<th>VESA Mode</th>
<th>Video</th>
<th>H-sync</th>
<th>V-sync</th>
<th>Power Used</th>
<th>LED Color</th>
</tr>
</thead>
<tbody>
<tr>
<td>Active</td>
<td>ON</td>
<td>Yes</td>
<td>Yes</td>
<td>12.42 W (typ.)</td>
<td>White</td>
</tr>
<tr>
<td>Sleep (Standby)</td>
<td>OFF</td>
<td>No</td>
<td>No</td>
<td>0.5W (typ.)</td>
<td>White (blink)</td>
</tr>
<tr>
<td>Switch Off</td>
<td>OFF</td>
<td>-</td>
<td>-</td>
<td>0.5W (typ.)</td>
<td>OFF</td>
</tr>
</tbody>
</table>

The following setup is used to measure power consumption on this monitor:

- Native resolution: 1600 × 900 or 1366 × 768
- Contrast: 50%
- Brightness: 100%
- Color temperature: 6500k with full white pattern

*Note*

This data is subject to change without notice.
6. Regulatory Information

(The regulations may differ depending on your country)

Lead-free Product

Lead-free display promotes environmentally sound recovery and disposal of waste from electrical and electronic equipment. Toxic substances like Lead has been eliminated and compliance with European community’s stringent RoHs directive mandating restrictions on hazardous substances in electrical and electronic equipment have been adhered to in order to make Philips monitors safe to use throughout its life cycle.

Congratulations!

This product is TCO Certified - for Sustainable IT

TCO Certified is an international third party sustainability certification for IT products. TCO Certified ensures that the manufacture, use and recycling of IT products reflect environmental, social and economic responsibility. Every TCO Certified product model is verified by an accredited independent test laboratory.

This product has been verified to meet all the criteria in TCO Certified, including:

• Corporate Social Responsibility
  Socially responsible production - working conditions and labor law in manufacturing country
• Energy Efficiency
  Energy efficiency of product and power supply. Energy Star compliant, where applicable
• Environmental Management System
  Manufacturer must be certified according to either ISO 14001 or EMAS
• Minimization of Hazardous Substances
  Limits on cadmium, mercury, lead & hexavalent chromium including requirements for mercury-free products, halogenated substances and hazardous flame retardants
• Design for Recycling
  Coding of plastics for easy recycling. Limit on the number of different plastics used.
• Product Lifetime, Product Take Back
  Minimum one-year product warranty. Minimum three-year availability of spare parts. Product takeback
• Packaging
  Limits on hazardous substances in product packaging. Packaging prepared for recycling
• Ergonomic, User-centered design
  Visual ergonomics in products with a display. Adjustability for user comfort (displays, headsets) Acoustic performance – protection against sound spikes (headsets) and fan noise (projectors, computers) Ergonomically designed keyboard (notebooks)
• Electrical Safety, minimal electromagnetic Emissions
  Third Party Testing
  All certified product models have been tested in an independent, accredited laboratory.

A detailed criteria set is available for download at www.tcodevelopment.com, where you can also find a searchable database of all TCO Certified IT products.

TCO Development, the organization behind TCO Certified, has been an international driver in the field of Sustainable IT for 20 years. Criteria in TCO Certified are developed in collaboration with scientists, experts, users and manufacturers. Organizations around the world rely on TCO Certified as a tool to help them reach their sustainable IT goals. We are owned by TCO, a non-profit organization representing office workers. TCO Development is headquartered in Stockholm, Sweden, with regional presence in North America and Asia.

For more information, please visit www.tcodevelopment.com
6. Regulatory Information

(Only for selective models)

**EPEAT**
(www.epeat.net)

The EPEAT (Electronic Product Environmental Assessment Tool) program evaluates computer desktops, laptops, and monitors based on 51 environmental criteria developed through an extensive stakeholder consensus process supported by US EPA.

EPEAT system helps purchasers in the public and private sectors evaluate, compare and select desktop computers, notebooks and monitors based on their environmental attributes. EPEAT also provides a clear and consistent set of performance criteria for the design of products, and provides an opportunity for manufacturers to secure market recognition for efforts to reduce the environmental impact of its products.

**Benefits of EPEAT**
Reduce use of primary materials
Reduce use of toxic materials
Avoid the disposal of hazardous waste EPEAT'S requirement that all registered products meet ENERGY STAR's energy efficiency specifications, means that these products will consume less energy throughout their life.

**CE Declaration of Conformity**

This product is in conformity with the following standards

- EN61000-3-3:2008 (Limitation of Voltage Fluctuation and Flicker) following provisions of directives applicable.
- 2006/95/EC (Low Voltage Directive).
- 2009/125/EC (ErP Directive, EC No. 1275/2008 Implementing Directive for Standby and Off mode power consumption) and is produced by a manufacturing organization on ISO9000 level.

The product also comply with the following standards

Energy Star Declaration

(www.energystar.gov)

As an ENERGY STAR® Partner, we have determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

Note
We recommend you switch off the monitor when it is not in use for a long time.

Federal Communications Commission (FCC) Notice (U.S. Only)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

Use only RF shielded cable that was supplied with the monitor when connecting this monitor to a computer device.

To prevent damage which may result in fire or shock hazard, do not expose this appliance to rain or excessive moisture.

THIS CLASS B DIGITAL APPARATUS MEETS ALL REQUIREMENTS OF THE CANADIAN INTERFERENCE-CAUSING EQUIPMENT REGULATIONS.

FCC Declaration of Conformity
Declaration of Conformity for Products Marked with FCC Logo,

United States Only

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Commission Federale de la Communication (FCC Declaration)

Cet équipement a été testé et déclaré conforme aux limites des appareils numériques de class B, aux termes de l'article 15 Des règles de la FCC. Ces limites sont conçues de façon à fournir une protection raisonnable contre les interférences nuisibles dans le cadre d'une installation résidentielle.

CET appareil produit, utilise et peut émettre des hyperfréquences qui, si l'appareil n'est pas installé et utilisé selon les consignes données, peuvent causer des interférences.
6. Regulatory Information

nuisibles aux communications radio. Cependant, rien ne peut garantir l’absence d’interférences dans le cadre d’une installation particulière. Si cet appareil est la cause d’interférences nuisibles pour la réception des signaux de radio ou de télévision, ce qui peut être décelé en fermant l’équipement, puis en le remettant en fonction, l’utilisateur pourrait essayer de corriger la situation en prenant les mesures suivantes:

- Réorienter ou déplacer l’antenne de réception.
- Augmenter la distance entre l’équipement et le récepteur.
- Brancher l’équipement sur un autre circuit que celui utilisé par le récepteur.
- Demander l’aide du marchand ou d’un technicien chevronné en radio/télévision.

Toutes modifications n’ayant pas reçu l’approbation des services compétents en matière de conformité est susceptible d’interdire à l’utilisateur l’usage du présent équipement.

N’utiliser que des câbles RF armés pour les connexions avec des ordinateurs ou périphériques.

CET APPAREIL NUMERIQUE DE LA CLASSE B RESPECTE TOUTES LES EXIGENCES DU REGLEMENT SUR LE MATERIEL BROUILLEUR DU CANADA.

EN 55022 Compliance (Czech Republic Only)

This device belongs to category B devices as described in EN 55022. Unless it is specifically stated that it is a Class A device on the specification label, the following applies to devices if Class A of EN 55022 (radio equipment up to 30 MHz). The user of this device is obliged to take all steps necessary to remove sources of interference to telecommunication or other devices.

Polish Center for Testing and Certification Notice

The equipment should draw power from a socket with an attached protection circuit (a three-prong socket). All equipment that works together (computer, monitor, printer, and so on) should have the same power supply source.

The phasing conductor of the room’s electrical installation should have a reserve short-circuit protection device in the form of a fuse with a nominal value no larger than 16 amperes (A).

To completely switch off the equipment, the power supply cable must be removed from the power supply socket, which should be located near the equipment and easily accessible.

A protection mark "B" confirms that the equipment is in compliance with the protection usage requirements of standards PN-93/T-42107 and PN-89/E-06251.

Wymagania Polskiego Centrum Badań i Certyfikacji

Urządzenie powinno być zasilane z gniazda z przyłączonym obwodem ochronnym (trójstopniowego).

W przypadku systemu operacyjnego, monitora, drukarki, itp., powinno być zasilane z tego samego źródła.

Instalacja elektryczna pomieszczenia powinna zawierać w przewodzie zerownicznym ochronnym przewód przewodzący, w przewodzie bezpiecznicowym ochronnym do nadania napięcia do komórka.

W celu wyłączenia urządzenia z sieci zasilania, należy wyjąć wtyczkę kabla zasilającego z gniazda, które powinno znajdować się w pobliżu urządzenia, by było łatwo dostępne.

Dołączona do urządzenia informacja o standardach zawiera informacje o zgodności z wymaganiami bezpieczeństwa ochrony zdrowia zawartych w PN-93/T-42107 i PN-89/E-06251.

Pozostale instrukcje bezpieczeństwa

- Wszelkie utraty, wypадki, doprowadzające do śmierci lub zniewolenia osób odrzucać się nie można, niż urządzenia zabezpieczające bezpieczeństwa i ochrony zdrowia.
- System komputerowy jest zabezpieczony przed przypadkowymi zasilania, uwalniania wzrostu lub spadku napięcia, uzyskania silników, pompy, odludzenia, spadku temperatury lub bezpiecznika zasilania.
- Nie ma potrzeby wtedy, gdy nie jest ona tylko system komputerowego, na podstawie, jako który jest bezpiecznik lub spadku napięcia.
- W przypadku sytuacji, w której dzieci mogą być podobne, należy zawsze wstrzymać lub połączyć się z własnym szybkością.
- Nie należy wyczyścić systemu z bezpieczeństwa i ochrony zdrowia.
- System powinien być zabezpieczony przed utratą danych i poświęcenia w przypadku wypadku.
- W przypadku systemu komputerowego, który może do pracy w trakcie pracy lub przewodzącej, pojawiać się ślad, w którym znajduje się w komputerze, przekazane zabezpieczony system komputerowy, wywołujący do pracy w trakcie pracy lub przewodzącej.
- System powinien znajdować się na dole od grafików i druków. Ponadto, jeśli nie może być dobrze widoczne w trakcie pracy.
- Należy zawsze konieczności zabezpieczenia w przypadku wypadku, aby umożliwić wyświetlanie w trakcie pracy.
- Należy zawsze konieczności zabezpieczenia w przypadku wypadku, aby umożliwić wyświetlanie w trakcie pracy.
- Należy zawsze konieczności zabezpieczenia w przypadku wypadku, aby umożliwić wyświetlanie w trakcie pracy.

18
North Europe (Nordic Countries) Information

Placering/Ventilation

WARNING:
FÖRSÄKRA DIG OM ATT HUVUDBRYTARE OCH UTTAG ÄR LÄTÅTKOMLIGA, NÄR DU STÄLLER DIN UTRUSTNING PÅPLATS.

Placering/Ventilation

ADVARSEL:
SØRG VED PLACERINGEN FOR, AT NETLEDNINGENS STIK OG STIKKONTAKT ER NEMT TILGÆNGELIGE.

Paikka/Ilmankierto

VAROITUS:
SIJOITA LAITE SITEN, ETTÄ VERKKOJOHTO VOIDAAN TARVITTAESSA HELPOSTI IRROTTAA PISTORASIISTA.

Plassering/Ventilasjon

ADVARSEL:
NÅR DETTE UTSTYRET PLASSERES, MÅ DU PASSE PÅ AT KONTAKTENE FOR STØMTILFØRSEL ER LETTE Å NÅ.

BSMI Notice (Taiwan Only)

符合乙類資訊產品之標準

Ergonomie Hinweis (nur Deutschland)

Der von uns gelieferte Farbmonitor entspricht den in der "Verordnung über den Schutz vor Schäden durch Röntgenstrahlen" festgelegten Vorschriften.

Auf der Rückwand des Gerätes befindet sich ein Aufkleber, der auf die Unbedenklichkeit der Inbetriebnahme hinweist, da die Vorschriften über die Bauart von Störstrahlern nach Anlage III § 5 Abs. 4 der Röntgenverordnung erfüllt sind.

Damit Ihr Monitor immer den in der Zulassung geforderten Werten entspricht, ist darauf zu achten, daß

1. Reparaturen nur durch Fachpersonal durchgeführt werden.
2. nur original-Ersatzteile verwendet werden.
3. bei Ersatz der Bildröhre nur eine bauartgleiche eingebaut wird.

 Aus ergonomischen Gründen wird empfohlen, die Grundfarben Blau und Rot nicht auf dunklem Untergrund zu verwenden (schlechte Lesbarkeit und erhöhte Augenbelastung bei zu geringem Zeichenkontrast wären die Folge).

Der arbeitsplatzbezogene Schalldruckpegel nach DIN 45 635 beträgt 70dB (A) oder weniger.

ACHTUNG: BEIM AUFSTELLEN DIESES GERÄTES DARAUF ACHTEN, DASS NETZSTECKER UND NETZKABELANSCHLUSS LEICHT ZUGÄNGLICH SIND.
Information for U.K. only

WARNING - THIS APPLIANCE MUST BE EARTHED.

Important:
This apparatus is supplied with an approved moulded 13A plug. To change a fuse in this type of plug proceed as follows:

1. Remove fuse cover and fuse.
2. Fit new fuse which should be a BS 1362 5A, A.S.T.A. or BSI approved type.
3. Retit the fuse cover.

If the fitted plug is not suitable for your socket outlets, it should be cut off and an appropriate 3-pin plug fitted in its place.

If the mains plug contains a fuse, this should have a value of 5A. If a plug without a fuse is used, the fuse at the distribution board should not be greater than 5A.

NOTE: The severed plug must be destroyed to avoid a possible shock hazard should it be inserted into a 13A socket elsewhere.

6. Regulatory Information

How to connect a plug
The wires in the mains lead are coloured in accordance with the following code:

- BLUE - “NEUTRAL” (“N”)
- BROWN - “LIVE” (“L”)
- GREEN&YELLOW - “EARTH” (“E”)

1. The GREEN&YELLOW wire must be connected to the terminal in the plug which is marked with the letter “E” or by the Earth symbol or coloured GREEN or GREEN&YELLOW.
2. The BLUE wire must be connected to the terminal which is marked with the letter “N” or coloured BLACK.
3. The BROWN wire must be connected to the terminal which is marked with the letter “L” or coloured RED.

Before replacing the plug cover, make certain that the cord grip is clamped over the sheath of the lead - not simply over the three wires.
6. Regulatory Information

China RoHS

The People's Republic of China released a regulation called "Management Methods for Controlling Pollution by Electronic Information Products" or commonly referred to as China RoHS. All products including CRT and Monitor which are produced and sold for China market have to meet China RoHS request.

China Energy Efficiency Label

EU Energy Label

The European Energy Label informs you on the energy efficiency class of this product. The greener the energy efficiency class of this product is the lower the energy it consumes.

On the label, you can find the energy efficiency class, the average power consumption of this product in use and the average energy consumption for 1 year.

Note

The EU Energy Label will be ONLY applied on the models bundling with HDMI and TV tuners.

Environmental Use Period

This symbol indicates a usage period (ten years). Electronic information products containing toxic substances or elements will not leak or change under normal usage conditions. Electronic information products users using this electronic information product will not cause serious environmental pollution or serious damage to human and property.

China Energy Efficiency Label

According to the "China Energy Efficiency Label Management Method", this monitor meets the following requirements:

<table>
<thead>
<tr>
<th>Efficiency Class</th>
<th>Energy Consumption (W)</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>≤ 0.5</td>
</tr>
<tr>
<td>B</td>
<td>&gt; 0.5</td>
</tr>
</tbody>
</table>

For more information, please visit the China Energy Efficiency Label website: http://www.energylabel.gov.cn/

Notice

The table below lists the harmful substances and their contents in this product:

<table>
<thead>
<tr>
<th>Components</th>
<th>Pb (Pb)</th>
<th>Hg (Hg)</th>
<th>Cd (Cd)</th>
<th>Cr(VI)</th>
<th>PBB (PBB)</th>
<th>PBDE (PBDE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shell</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>LCD/CCFL</td>
<td>X</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>PCB</td>
<td>X</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Power Adapter</td>
<td>X</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Connecting Cable</td>
<td>X</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Remote Control</td>
<td>X</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
</tbody>
</table>

This table is compiled according to the SJ/T 11364 standard.

X: Indicates that the harmful substance in the composition material is beyond the限量要求.

O: Indicates that the harmful substance in the composition material is within the限量要求.

*PCB*: Includes printed circuit boards and their components such as resistors, capacitors, integrated circuits, and connectors.

EU Energy Efficiency Label

The EU Energy Efficiency Label informs you on the energy efficiency class of this product. The greener the energy efficiency class of this product is the lower the energy it consumes.

On the label, you can find the energy efficiency class, the average power consumption of this product in use and the average energy consumption for 1 year.

Note

The EU Energy Label will be ONLY applied on the models bundling with HDMI and TV tuners.

Environmental Use Period

This symbol indicates a usage period (ten years). Electronic information products containing toxic substances or elements will not leak or change under normal usage conditions. Electronic information products users using this electronic information product will not cause serious environmental pollution or serious damage to human and property.

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Notice

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<th>Cr(VI)</th>
<th>PBB (PBB)</th>
<th>PBDE (PBDE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shell</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>LCD/CCFL</td>
<td>X</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>PCB</td>
<td>X</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Power Adapter</td>
<td>X</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Connecting Cable</td>
<td>X</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Remote Control</td>
<td>X</td>
<td>O</td>
<td>O</td>
<td>O</td>
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<td>O</td>
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</tbody>
</table>

This table is compiled according to the SJ/T 11364 standard.

X: Indicates that the harmful substance in the composition material is beyond the限量要求.

O: Indicates that the harmful substance in the composition material is within the限量要求.

*PCB*: Includes printed circuit boards and their components such as resistors, capacitors, integrated circuits, and connectors.
7. Customer care and warranty

7.1 Philips’ Flat Panel Monitors Pixel Defect Policy

Philips strives to deliver the highest quality products. We use some of the industry’s most advanced manufacturing processes and practice stringent quality control. However, pixel or sub pixel defects on the TFT Monitor panels used in flat panel monitors are sometimes unavoidable. No manufacturer can guarantee that all panels will be free from pixel defects, but Philips guarantees that any monitor with an unacceptable number of defects will be repaired or replaced under warranty. This notice explains the different types of pixel defects and defines acceptable defect levels for each type. In order to qualify for repair or replacement under warranty, the number of pixel defects on a TFT Monitor panel must exceed these acceptable levels. For example, no more than 0.0004% of the sub pixels on a monitor may be defective. Furthermore, Philips sets even higher quality standards for certain types or combinations of pixel defects that are more noticeable than others. This policy is valid worldwide.

Pixels and Sub pixels

A pixel, or picture element, is composed of three sub pixels in the primary colors of red, green and blue. Many pixels together form an image. When all sub pixels of a pixel are lit, the three colored sub pixels together appear as a single white pixel. When all are dark, the three colored sub pixels together appear as a single black pixel. Other combinations of lit and dark sub pixels appear as single pixels of other colors.

Types of Pixel Defects

Pixel and sub pixel defects appear on the screen in different ways. There are two categories of pixel defects and several types of sub pixel defects within each category.

Bright Dot Defects

Bright dot defects appear as pixels or sub pixels that are always lit or ‘on’. That is, a bright dot is a sub-pixel that stands out on the screen when the monitor displays a dark pattern. There are the types of bright dot defects.

- One lit red, green or blue sub pixel.

- Two adjacent lit sub pixels:
  - Red + Blue = Purple
  - Red + Green = Yellow
  - Green + Blue = Cyan (Light Blue)

- Three adjacent lit sub pixels (one white pixel).
Note

A red or blue bright dot must be more than 50 percent brighter than neighboring dots while a green bright dot is 30 percent brighter than neighboring dots.

Black Dot Defects

Black dot defects appear as pixels or sub-pixels that are always dark or 'off'. That is, a dark dot is a sub-pixel that stands out on the screen when the monitor displays a light pattern. These are the types of black dot defects.

Proximity of Pixel Defects

Because pixel and sub-pixels defects of the same type that are near to one another may be more noticeable, Philips also specifies tolerances for the proximity of pixel defects.

Pixel Defect Tolerances

In order to qualify for repair or replacement due to pixel defects during the warranty period, a TFT Monitor panel in a Philips flat panel monitor must have pixel or sub-pixel defects exceeding the tolerances listed in the following tables.

---

### BRIGHT DOT DEFECTS

<table>
<thead>
<tr>
<th>Description</th>
<th>ACCEPTABLE LEVEL</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 lit subpixel</td>
<td>3</td>
</tr>
<tr>
<td>2 adjacent lit subpixels</td>
<td>1</td>
</tr>
<tr>
<td>3 adjacent lit subpixels (one white pixel)</td>
<td>0</td>
</tr>
<tr>
<td>Distance between two bright dot defects*</td>
<td>&gt;15mm</td>
</tr>
<tr>
<td>Total bright dot defects of all types</td>
<td>3</td>
</tr>
</tbody>
</table>

### BLACK DOT DEFECTS

<table>
<thead>
<tr>
<th>Description</th>
<th>ACCEPTABLE LEVEL</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 dark subpixel</td>
<td>5 or fewer</td>
</tr>
<tr>
<td>2 adjacent dark subpixels</td>
<td>2 or fewer</td>
</tr>
<tr>
<td>3 adjacent dark subpixels</td>
<td>0</td>
</tr>
<tr>
<td>Distance between two black dot defects*</td>
<td>&gt;15mm</td>
</tr>
<tr>
<td>Total black dot defects of all types</td>
<td>5 or fewer</td>
</tr>
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</table>

### TOTAL DOT DEFECTS

<table>
<thead>
<tr>
<th>Description</th>
<th>ACCEPTABLE LEVEL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total bright or black dot defects of all types</td>
<td>5 or fewer</td>
</tr>
</tbody>
</table>

---

Note

1. 1 or 2 adjacent sub pixel defects = 1 dot defect
2. This monitor is ISO9241-307 compliant. (ISO9241-307: Ergonomic requirement, analysis and compliance test methods for electronic visual displays)
3. ISO9241-307 is the successor of formerly known ISO13406 standard, which is withdrawn by the International Organisation for Standardisation (ISO) per: 2008-11-13.
## 7.2 Customer Care & Warranty

For warranty coverage information and additional support requirement valid for your region, please visit www.philips.com/support website for details. You may also contact your local Philips Customer Care Center number listed below.

### Contact Information for WESTERN EUROPE region:

<table>
<thead>
<tr>
<th>Country</th>
<th>CSP</th>
<th>Hotline Number</th>
<th>Price</th>
<th>Opening Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Austria</td>
<td>RTS</td>
<td>+43 0810 000206</td>
<td>€ 0.07</td>
<td>Mon to Fri : 9am - 6pm</td>
</tr>
<tr>
<td>Belgium</td>
<td>Ecare</td>
<td>+32 078 250851</td>
<td>€ 0.06</td>
<td>Mon to Fri : 9am - 6pm</td>
</tr>
<tr>
<td>Cyprus</td>
<td>Alman</td>
<td>800 92 256</td>
<td>Free of charge</td>
<td>Mon to Fri : 9am - 6pm</td>
</tr>
<tr>
<td>Denmark</td>
<td>Infocare</td>
<td>+45 3525 8761</td>
<td>Local call tariff</td>
<td>Mon to Fri : 9am - 6pm</td>
</tr>
<tr>
<td>Finland</td>
<td>Infocare</td>
<td>+358 09 2290 1908</td>
<td>Local call tariff</td>
<td>Mon to Fri : 9am - 6pm</td>
</tr>
<tr>
<td>France</td>
<td>Mainteq</td>
<td>+33 082161 1658</td>
<td>€ 0.09</td>
<td>Mon to Fri : 9am - 6pm</td>
</tr>
<tr>
<td>Germany</td>
<td>RTS</td>
<td>+49 01803 386 853</td>
<td>€ 0.09</td>
<td>Mon to Fri : 9am - 6pm</td>
</tr>
<tr>
<td>Greece</td>
<td>Alman</td>
<td>+30 00800 3122 1223</td>
<td>Free of charge</td>
<td>Mon to Fri : 9am - 6pm</td>
</tr>
<tr>
<td>Ireland</td>
<td>Celestica</td>
<td>+353 01 601 1161</td>
<td>Local call tariff</td>
<td>Mon to Fri : 8am - 5pm</td>
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<tr>
<td>Italy</td>
<td>Anovo Italy</td>
<td>+39 840 320 041</td>
<td>€ 0.08</td>
<td>Mon to Fri : 9am - 6pm</td>
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<tr>
<td>Luxembourg</td>
<td>Ecare</td>
<td>+352 26 84 30 00</td>
<td>Local call tariff</td>
<td>Mon to Fri : 9am - 6pm</td>
</tr>
<tr>
<td>Netherlands</td>
<td>Ecare</td>
<td>+31 0900 0400 063</td>
<td>€ 0.10</td>
<td>Mon to Fri : 9am - 6pm</td>
</tr>
<tr>
<td>Norway</td>
<td>Infocare</td>
<td>+47 2270 8250</td>
<td>Local call tariff</td>
<td>Mon to Fri : 9am - 6pm</td>
</tr>
<tr>
<td>Poland</td>
<td>MSI</td>
<td>+48 0223491505</td>
<td>Local call tariff</td>
<td>Mon to Fri : 9am - 6pm</td>
</tr>
<tr>
<td>Portugal</td>
<td>Mainteq</td>
<td>800 780 902</td>
<td>Free of charge</td>
<td>Mon to Fri : 8am - 5pm</td>
</tr>
<tr>
<td>Spain</td>
<td>Mainteq</td>
<td>+34 902 888 785</td>
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<td>Mon to Fri : 9am - 6pm</td>
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<tr>
<td>Sweden</td>
<td>Infocare</td>
<td>+46 08 632 0016</td>
<td>Local call tariff</td>
<td>Mon to Fri : 9am - 6pm</td>
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<tr>
<td>Switzerland</td>
<td>ANOVO CH</td>
<td>+41 02 2310 2116</td>
<td>Local call tariff</td>
<td>Mon to Fri : 9am - 6pm</td>
</tr>
<tr>
<td>United Kingdom</td>
<td>Celestica</td>
<td>+44 0207 949 0069</td>
<td>Local call tariff</td>
<td>Mon to Fri : 8am - 5pm</td>
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### Contact Information for China:

<table>
<thead>
<tr>
<th>Country</th>
<th>Call center</th>
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<tbody>
<tr>
<td>China</td>
<td>PCCW Limited</td>
<td>4008 800 008</td>
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### Contact Information for NORTH AMERICA:

<table>
<thead>
<tr>
<th>Country</th>
<th>Call center</th>
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<tbody>
<tr>
<td>U.S.A.</td>
<td>EPI-e-center</td>
<td>(877) 835-1838</td>
</tr>
<tr>
<td>Canada</td>
<td>EPI-e-center</td>
<td>(800)479-6696</td>
</tr>
</tbody>
</table>
### Contact Information for CENTRAL AND EASTERN EUROPE region:

<table>
<thead>
<tr>
<th>Country</th>
<th>Call center</th>
<th>CSP</th>
<th>Consumer care number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Belarus</td>
<td>NA</td>
<td>IBA</td>
<td>+375 17 217 3386</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>+375 17 217 3389</td>
</tr>
<tr>
<td>Bulgaria</td>
<td>NA</td>
<td>LAN Service</td>
<td>+359 2 960 2360</td>
</tr>
<tr>
<td>Croatia</td>
<td>NA</td>
<td>MR Service Ltd</td>
<td>+385 (01) 640 1111</td>
</tr>
<tr>
<td>Czech Republic</td>
<td>NA</td>
<td>Asupport</td>
<td>420 272 188 300</td>
</tr>
<tr>
<td>Estonia</td>
<td>NA</td>
<td>FUJITSU</td>
<td>+372 6519900(General)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>+372 6519972(workshop)</td>
</tr>
<tr>
<td>Georgia</td>
<td>NA</td>
<td>Esabi</td>
<td>+995 322 91 34 71</td>
</tr>
<tr>
<td>Hungary</td>
<td>NA</td>
<td>Profi Service</td>
<td>+36 1 814 8080(General)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>+36 1 814 8565(For AOC&amp;Philips only)</td>
</tr>
<tr>
<td>Kazakhstan</td>
<td>NA</td>
<td>Classic Service I.I.c.</td>
<td>+7 727 3097515</td>
</tr>
<tr>
<td>Latvia</td>
<td>NA</td>
<td>ServiceNet LV</td>
<td>+371 67460399</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>+371 27260399</td>
</tr>
<tr>
<td>Lithuania</td>
<td>NA</td>
<td>UAB Servicenet</td>
<td>+370 37 400160(general)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>+370 7400088 (for Philips)</td>
</tr>
<tr>
<td>Macedonia</td>
<td>NA</td>
<td>AMC</td>
<td>+389 2 3125097</td>
</tr>
<tr>
<td>Moldova</td>
<td>NA</td>
<td>Comel</td>
<td>+373222224035</td>
</tr>
<tr>
<td>Romania</td>
<td>NA</td>
<td>Skin</td>
<td>+40 21 2101969</td>
</tr>
<tr>
<td>Russia</td>
<td>NA</td>
<td>CPS</td>
<td>+7 (495) 645 6746</td>
</tr>
<tr>
<td>Serbia&amp;Montenegro</td>
<td>NA</td>
<td>Kim Tec d.o.o.</td>
<td>+381 11 20 70 684</td>
</tr>
<tr>
<td>Slovakia</td>
<td>NA</td>
<td>Datalan Service</td>
<td>+421 2 49207155</td>
</tr>
<tr>
<td>Slovenia</td>
<td>NA</td>
<td>PC H.and</td>
<td>+386 1 530 08 24</td>
</tr>
<tr>
<td>the republic of Belarus</td>
<td>NA</td>
<td>ServiceBy</td>
<td>+375 17 284 0203</td>
</tr>
<tr>
<td>Turkey</td>
<td>NA</td>
<td>Tecpro</td>
<td>+90 212 444 4 832</td>
</tr>
<tr>
<td>Ukraine</td>
<td>NA</td>
<td>Topaz</td>
<td>+38044 525 64 95</td>
</tr>
<tr>
<td></td>
<td>NA</td>
<td>Comel</td>
<td>+380 5627444225</td>
</tr>
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### Contact Information for LATIN AMERICA region:

<table>
<thead>
<tr>
<th>Country</th>
<th>Call center</th>
<th>Consumer care number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brazil</td>
<td>Vermont</td>
<td>0800-7254101</td>
</tr>
<tr>
<td>Argentina</td>
<td></td>
<td>0800 3330 856</td>
</tr>
</tbody>
</table>
## 7. Customer care and warranty

<table>
<thead>
<tr>
<th>Country</th>
<th>ASP</th>
<th>Consumer care number</th>
<th>Opening hours</th>
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<tbody>
<tr>
<td>Australia</td>
<td>AGOS NETWORK PTY LTD</td>
<td>1300 360 386</td>
<td>Mon.~Fri. 9:00am-5:30pm</td>
</tr>
<tr>
<td>New Zealand</td>
<td>Visual Group Ltd.</td>
<td>0800 657447</td>
<td>Mon.~Fri. 8:30am-5:30pm</td>
</tr>
<tr>
<td>Hong Kong</td>
<td>Company: Smart Pixels Technology Ltd.</td>
<td>Hong Kong: Tel: +852 2619 9639 Macau:Tel: (853)-0800-987</td>
<td>Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm</td>
</tr>
<tr>
<td>Indonesia</td>
<td>PT. CORMIC SERVISINDO PERKASA</td>
<td>+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)</td>
<td>Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30</td>
</tr>
<tr>
<td>India</td>
<td>REDINGTON INDIA LTD</td>
<td>Tel: 1 800 425 6396 SMS: PHILIPS to 56677</td>
<td>Mon.~Fri. 9:00am-5:30pm</td>
</tr>
<tr>
<td>Korea</td>
<td>Alphascan Displays, Inc</td>
<td>1661-5003</td>
<td>Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm</td>
</tr>
<tr>
<td>Malaysia</td>
<td>R-Logic Sdn Bhd</td>
<td>+603 5102 3336</td>
<td>Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am</td>
</tr>
<tr>
<td>Pakistan</td>
<td>TVONICS Pakistan</td>
<td>+92-213-6030100</td>
<td>Sun.~Thu. 10:00am-6:00pm</td>
</tr>
<tr>
<td>Singapore</td>
<td>Philips Electronics Singapore Pte Ltd (Philips Consumer Care Center)</td>
<td>(65) 6882 3966</td>
<td>Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm</td>
</tr>
<tr>
<td>Thailand</td>
<td>Axis Computer System Co., Ltd.</td>
<td>(662) 934-5498</td>
<td>Mon.<del>Fri. 8:30am</del>05:30pm</td>
</tr>
<tr>
<td>South Africa</td>
<td>Computer Repair Technologies</td>
<td>011 262 3586</td>
<td>Mon.<del>Fri. 8:00am</del>05:00pm</td>
</tr>
<tr>
<td>Israel</td>
<td>Eastronics LTD</td>
<td>1-800-567000</td>
<td>Sun.~Thu. 08:00-18:00</td>
</tr>
<tr>
<td>Vietnam</td>
<td>FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch</td>
<td>+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province</td>
<td>Mon.~Fri. 8:00-12:00, 13:30-17:30,Sat. 8:00-12:00</td>
</tr>
<tr>
<td>Philippines</td>
<td>EA Global Supply Chain Solutions ,Inc.</td>
<td>(02) 655-7777; 6359456</td>
<td>Mon.<del>Fri. 8:30am</del>5:30pm</td>
</tr>
<tr>
<td>Armenia</td>
<td>Firebird service centre</td>
<td>+97 14 8837911</td>
<td>Sun.~Thu. 09:00 - 18:00</td>
</tr>
<tr>
<td>Azerbaijan</td>
<td></td>
<td></td>
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<td>Tajikistan</td>
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<tr>
<td>Uzbekistan</td>
<td>Soniko Plus Private Enterprise Ltd</td>
<td>+99871 2784650</td>
<td>Mon.~Fri. 09:00 - 18:00</td>
</tr>
<tr>
<td>Turkmenistan</td>
<td>Technostar Service Centre</td>
<td>+(99312) 460733, 460957</td>
<td>Mon.~Fri. 09:00 - 18:00</td>
</tr>
<tr>
<td>Japan</td>
<td>フィリップスモニター・サポートセンター</td>
<td>0120-060-530</td>
<td>Mon.~Fri. 10:00 - 17:00</td>
</tr>
</tbody>
</table>
8. Troubleshooting & FAQs

8.1 Troubleshooting

This page deals with problems that can be corrected by a user. If the problem still persists after you have tried these solutions, contact Philips customer service representative.

1 Common Problems

No Picture (Power LED not lit)
• Make sure the power cord is plugged into the power outlet and into the back of the monitor.
• First, ensure that the power button on the front of the monitor is in the OFF position, then press it to the ON position.

No Picture (Power LED is White)
• Make sure the computer is turned on.
• Make sure the signal cable is properly connected to your computer.
• Make sure the monitor cable has no bent pins on the connect side. If yes, repair or replace the cable.
• The Energy Saving feature may be activated

Screen says

Attention
Check cable connection

• Make sure the monitor cable is properly connected to your computer. (Also refer to the Quick Start Guide).
• Check to see if the monitor cable has bent pins.
• Make sure the computer is turned on.

AUTO button doesn’t function
• The auto function is applicable only in VGA-Analog mode. If the result is not satisfactory, you can do manual adjustments via the OSD menu.

Note
The Auto Function is not applicable in DVI-Digital mode as it is not necessary.

Visible signs of smoke or sparks
• Do not perform any troubleshooting steps
• Disconnect the monitor from mains power source immediately for safety
• Contact with Philips customer service representative immediately.

2 Imaging Problems

Image is not centered
• Adjust the image position using the “Auto” function in OSD Main Controls.
• Adjust the image position using the Phase/Clock of Setup in OSD Main Controls. It is valid only in VGA mode.

Image vibrates on the screen
• Check that the signal cable is properly securely connected to the graphics board or PC.

Vertical flicker appears

• Adjust the image using the “Auto” function in OSD Main Controls.
• Eliminate the vertical bars using the Phase/Clock of Setup in OSD Main Controls. It is valid only in VGA mode.

Horizontal flicker appears

• Adjust the image using the “Auto” function in OSD Main Controls.
8 Troubleshooting & FAQs

- Eliminate the vertical bars using the Phase/Clock of Setup in OSD Main Controls. It is valid only in VGA mode.

Image appears blurred, indistinct or too dark
- Adjust the contrast and brightness on On-Screen Display.

An "after-image", "burn-in" or "ghost image" remains after the power has been turned off.
- Uninterrupted display of still or static images over an extended period may cause "burn in", also known as "after-imaging" or "ghost imaging", on your screen. "Burn-in", "after-imaging", or "ghost imaging" is a well-known phenomenon in LCD panel technology. In most cases, the "burned in" or "after-imaging" or "ghost imaging" will disappear gradually over a period of time after the power has been switched off.
- Always activate a moving screen saver program when you leave your monitor unattended.
- Always activate a periodic screen refresh application if your LCD monitor will display unchanging static content.
- Severe "burn-in" or "after-image" or "ghost image" symptoms will not disappear and cannot be repaired. The damage mentioned above is not covered under your warranty.

Image appears distorted. Text is fuzzy or blurred.
- Set the PC’s display resolution to the same mode as monitor’s recommended screen native resolution.

Green, red, blue, dark, and white dots appears on the screen
- The remaining dots are normal characteristic of the liquid crystal used in today's technology. Please refer the pixel policy for more detail.

The "power on" light is too strong and is disturbing
- You can adjust "power on" light using the power LED Setup in OSD main Controls.

For further assistance, refer to the Consumer Information Centers list and contact Philips customer service representative.

8.2 General FAQs

Q1: When I install my monitor what should I do if the screen shows 'Cannot display this video mode'?
Ans.: Recommended resolution for this monitor: 1600 × 900 @ 60 Hz or 1366 × 768 @ 60 Hz.
- Unplug all cables, then connect your PC to the monitor that you used previously.
- In the Windows Start Menu, select Settings/Control Panel. In the Control Panel Window, select the Display icon. Inside the Display Control Panel, select the ‘Settings’ tab. Under the setting tab, in box labelled ‘desktop area’, move the sidebar to 1600 × 900 or 1366 × 768 pixels.
- Open 'Advanced Properties' and set the Refresh Rate to 60 Hz, then click OK.
- Restart your computer and repeat step 2 and 3 to verify that your PC is set at 1600 × 900 @ 60 Hz or 1366 × 768 @ 60 Hz.
- Shut down your computer, disconnect your old monitor and reconnect your Philips LCD monitor.
- Turn on your monitor and then turn on your PC.

Q2: What is the recommended refresh rate for LCD monitor?
Ans.: Recommended refresh rate in LCD monitors is 60 Hz. In case of any disturbance on screen, you can set it up to 75 Hz to see if that removes the disturbance.

Q3: What are the .inf and .icm files on the CD-ROM? How do I install the drivers (.inf and .icm)?
Ans.: These are the driver files for your monitor. Follow the instructions in your user manual to install the drivers. Your
computer may ask you for monitor drivers (.inf and .icm files) or a driver disk when you first install your monitor. Follow the instructions to insert the (companion CD-ROM) included in this package. Monitor drivers (.inf and .icm files) will be installed automatically.

Q4: How do I adjust the resolution?
Ans.: Your video card/graphic driver and monitor together determine the available resolutions. You can select the desired resolution under Windows® Control Panel with the "Display properties".

Q5: What if I get lost when I am making monitor adjustments via OSD?
Ans.: Simply press the OK button, then select 'Reset' to recall all of the original factory settings.

Q6: Is the LCD screen resistant to scratches?
Ans.: In general it is recommended that the panel surface is not subjected to excessive shocks and is protected from sharp or blunt objects. When handling the monitor, make sure that there is no pressure or force applied to the panel surface side. This may affect your warranty conditions.

Q7: How should I clean the LCD surface?
Ans.: For normal cleaning, use a clean, soft cloth. For extensive cleaning, please use isopropyl alcohol. Do not use other solvents such as ethyl alcohol, ethanol, acetone, hexane, etc.

Q8: Can I change the color setting of my monitor?
Ans.: Yes, you can change your color setting through OSD control as the following procedures,

1. Press "OK" to show the OSD (On Screen Display) menu
2. Press "Down Arrow" to select the option "Color" then press "OK" to enter color setting, there are three settings as below.
   1. Color Temperature; The two settings are 6500K and 9300K. With settings in the 6500K range the panel appears "warm, with a red-white color tone", while a 9300K temperature yields "cool, bluewhite toning".
   2. sRGB; this is a standard setting for ensuring correct exchange of colors between different device (e.g. digital cameras, monitors, printers, scanners, etc)
   3. User Define; the user can choose his/her preference color setting by adjusting red, green blue color.

Note
A measurement of the color of light radiated by an object while it is being heated. This measurement is expressed in terms of absolute scale, (degrees Kelvin). Lower Kelvin temperatures such as 2004K are red; higher temperatures such as 9300K are blue. Neutral temperature is white, at 6504K.

Q9: Can I connect my LCD monitor to any PC, workstation or Mac?
Ans.: Yes. All Philips LCD monitors are fully compatible with standard PCs, Macs and workstations. You may need a cable adapter to connect the monitor to your Mac system. Please contact your Philips sales representative for more information.

Q10: Are Philips LCD monitors Plug-and-Play?
Ans.: Yes, the monitors are Plug-and-Play compatible with Windows 7/ Windows 8, Mac OSX.

Q11: What is Image Sticking, or Image Burn-in, or After Image, or Ghost Image in LCD panels?
Ans.: Uninterrupted display of still or static images over an extended period may cause "burn in", also known as "after-imaging" or "ghost imaging", on your screen. "Burn-in", "after-imaging", or "ghost imaging" is a well-known phenomenon in LCD panel technology. In most cases, the
"burned in" or "after-imaging" or "ghost imaging" will disappear gradually over a period of time after the power has been switched off.
Always activate a moving screen saver program when you leave your monitor unattended.
Always activate a periodic screen refresh application if your LCD monitor will display unchanging static content.

⚠️ **Warning**
Failure to activate a screen saver, or a periodic screen refresh application may result in severe "burn-in" or "after-image" or "ghost image" symptoms will not disappear and cannot be repaired. The damage mentioned above is not covered under your warranty.

Q12: Why is my Display not showing sharp text, and is displaying jagged characters?
**Ans.**: Your LCD monitor works best at its native resolution of 1600 × 900 @ 60 Hz or 1366 × 768 @ 60 Hz. For best display, please use this resolution.